

Shuttle Bus/Van Schedule
Kajang KTM Station – Campus - Kajang KTM Station
TTS – Campus – TTS
26 OCT 2015 – 13 DEC 2015
(Monday - Friday)

Day	Kajang KTM to Campus [IN]		Campus to Kajang KTM [OUT]	
Monday to Friday (Excluding public holidays) Route No. 6 Service Provider – Terus Maju Services Sdn. Bhd.	AM 7:45	PM 12:20	AM 8:00	PM 12:20
	#*8:20 (express)	1:20	#9:20 (express)	#1:20 (express)
	#*8:35 (express)	2:20	10:15	2:20
	9:20	3:20	11:15	3:20
	10:20	4:20		#3:50 (express)
		5:20		4:20
		6:20		#4:50 (express)
		7:20		*5:20 (express)
		8:20		#*5:50 (express)
		9:20		*6:20 (express)

NOTE : *Express buses do not pass through TTS
#Express buses using the Silk Highway

Day	TTS to Campus [IN]		Campus to TTS [OUT]	
Monday to Friday (Excluding public holidays) Route No. 7 Service Provider – University Van WPA 3036 & Terus Maju Services Sdn. Bhd. [TM]	AM #8:00 [TM]	PM 1:00 [TM]	AM 9:00 [TM]	PM #1:30 [TM]
	#8:30 [TM]	#6:00 [TM]		2:30 [TM]
	9:30 [TM]	#8:00 [TM]		#3:00
	10:30 [TM]			3:30 [TM]
	#11:30 [TM]			#4:30
Monday to Friday (Excluding public holidays) Route No. 7 When the University Van is not available during Working Days (Service Provider is Terus Maju Services Sdn. Bhd.)	AM 8:00	PM 1:00	AM 9:00	PM #1:30
	#8:30	#6:00		2:30
	9:30	8:00		3:30
	10:30			#4:30
	#11:30			#5:30
				6:30
				#7:30
				#8:30
				#9:30
				10:30
			#11:00	

NOTE : Buses & University van will pass through Tetris Apartment for every trips.
Buses will pass through Tiara East.

REMINDER : Buses are performing a one way trip for each indicated departure time. Any changes or update on the shuttle bus schedule will be circulated via email and UNMC website
[www.nottingham.edu.my](http://www.nottingham.edu.my/AboutUs/Datesandcampusinformatio)
<http://www.nottingham.edu.my/AboutUs/Datesandcampusinformatio>
[n/Mapsanddirections/Shuttlebus.aspx](http://www.nottingham.edu.my/AboutUs/Datesandcampusinformatio)



Shuttle Bus/Van Schedule
TESCO Semenyih – Campus – TESCO Semenyih
Ulu Beranang Mosque – Campus – Ulu Beranang Mosque
PGA Mosque – Campus – PGA Mosque
26 OCT 2015 – 13 DEC 2015
(Monday - Friday)

TESCO Bus Service Monday to Friday Route No. 8 Service Provider – Terus Maju Services Sdn. Bhd. (2 buses)	TESCO Semenyih to Campus	Campus to TESCO Semenyih
	**9:30 PM **Buses will go back via Tiara East, Tetris Apartment & TTS to Campus	**7:00 PM (express to TESCO Semenyih) **Buses WILL NOT pass TTS to TESCO
Every Friday Ulu Beranang Mosque Route No. 9 Service Provider – Terus Maju Services Sdn. Bhd. (3 express buses)	Ulu Beranang Mosque to Campus	Campus to Ulu Beranang Mosque
	Immediately after prayers @ 2pm	12:45pm 1.00pm 1.10pm **Pick Up Point at the Islamic Centre
Every Friday PGA Mosque Route No. 9 Service Provider – Terus Maju Services Sdn. Bhd. (3 express buses)	PGA Mosque to Campus	Campus to PGA Mosque
	Immediately after prayers @ 2pm	12:45pm 1.00pm 1.10pm **Pick Up Point at the Islamic Centre

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www.nottingham.edu.my/http://www.nottingham.edu.my/AboutUs/Datesandcampusinformatio n/Mapsanddirections/Shuttlebus.aspx



Shuttle Bus/Van Schedule
Kajang KTM Station – Campus - Kajang KTM Station
TTS – Campus - TTS
TESCO Semenyih – Campus – TESCO Semenyih
26 OCT 2015 – 13 DEC 2015
(Saturday, Sunday & Public Holidays)

Day	Kajang KTM to Campus [IN]		Campus to Kajang KTM [OUT]		
Saturday, Sunday & Public Holidays Route No. 6 Service Provider – Terus Maju Services Sdn. Bhd.	AM 8:20 (Saturdays only)	PM 12:20 1:20 2:20 3:20 4:20 5:20 6:20 7:20 8:20 9:20 10:20 11:20 12:30 midnight	AM 8:00 9:20 10:20 11:20	PM 12:20 1:20 2:20 3:20 4:20 5:20 6:20 7:20 8:20	
	Day	TTS to Campus [IN]		Campus to TTS [OUT]	
	Saturday, Sunday & Public Holidays Route No. 7 Service Provider – Terus Maju Services Sdn. Bhd.	AM #8:30	PM #2:30	AM N/A	PM #12:00 #3:00 5:30 #6:30 #9:00 10:00 #11:00
		9:30			
		#10:30			
		11:30			
	NOTE : Buses will pass through Tetris Apartment for every trips. # Buses will pass through Tiara East.				
	TESCO Bus Service Saturday, Sunday & Public Holidays (1 bus only) Route No. 8 Service Provider – Terus Maju Services Sdn. Bhd.	TESCO Semenyih to Campus		Campus to TESCO Semenyih	
		AM N/A	PM 12:00 3:00 8:30	AM 10:30	PM 1:00 6:00
		NOTE : Buses will pass through Tiara East, Tetris Apartment & TTS for every trips.			

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[www.nottingham.edu.my](http://www.nottingham.edu.my/AboutUs/Datesandcampusinformatio)
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Shuttle Bus/Van Schedule
Ulu Beranang Mosque – Campus – Ulu Beranang Mosque
PGA Mosque – Campus – PGA Mosque
26 OCT 2015 – 13 DEC 2015
(Saturday, Sunday & Public Holidays)

Every Friday Ulu Beranang Mosque Route No. 9 Service Provider – Terus Maju Services Sdn. Bhd. (3 express buses)	Ulu Beranang Mosque to Campus	Campus to Ulu Beranang Mosque
	Immediately after prayers @ 2pm	12:45pm 1.00pm 1.10pm **Pick Up Point at the Islamic Centre
Every Friday PGA Mosque Route No. 9 Service Provider – Terus Maju Services Sdn. Bhd. (3 express buses)	PGA Mosque to Campus	Campus to PGA Mosque
	Immediately after prayers @ 2pm	12:45pm 1.00pm 1.10pm **Pick Up Point at the Islamic Centre

REMINDER : Buses are performing a one way trip for each indicated departure time. Any changes or update on the shuttle bus schedule will be circulated via email and UNMC website
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<http://www.nottingham.edu.my/AboutUs/Datesandcampusinformatio/n/Mapsanddirections/Shuttlebus.aspx>



Express Bus
Terminal Bersepadu Selatan (TBS) – Campus – Terminal Bersepadu Selatan (TBS)
Kuala Lumpur Teaching Centre (KLTC) – Campus - Kuala Lumpur Teaching Centre (KLTC)
26 OCT 2015 – 13 DEC 2015
(Monday – Friday)

Day	TBS to CAMPUS [IN]		CAMPUS to TBS [OUT]	
Monday to Friday (Excluding public holidays)	AM	PM	AM	PM
	7:45	9:00	N/A	1:30
Route No. 5 Service Provider – Plusliner Travel & Tours Sdn. Bhd.	8:00			6:30
Day	KLTC to Campus [IN]		Campus to KLTC [OUT[]]	
Monday to Friday (Excluding public holidays)	AM	PM	AM	PM
	10:00	9:45	8:00	4:30
Route No. 10 Service Provider – Plusliner Travel & Tours Sdn. Bhd.				
NOTE : Buses for TBS and KLTC route are point to point basis with NO other stops along the journey				

Express Bus
Terminal Bersepadu Selatan (TBS) – Campus – Terminal Bersepadu Selatan (TBS)
Kuala Lumpur Teaching Centre (KLTC) – Campus - Kuala Lumpur Teaching Centre (KLTC)
26 OCT 2015 – 13 DEC 2015
(Saturday, Sunday & Public Holiday)

Day	TBS to CAMPUS [IN]		CAMPUS to TBS [OUT]	
Saturday, Sunday & Public Holidays	AM	PM	AM	PM
	N/A	7:30	9:00	N/A
Route No. 5 Service Provider – Plusliner Travel & Tours Sdn. Bhd.		11:45	11:00	
Day	KLTC to Campus [IN]		Campus to KLTC [OUT[]]	
Saturday, Sunday & Public Holidays	AM	PM	AM	PM
	10:30	5:30	8:15	2:00
Route No. 10 Service Provider – Plusliner Travel & Tours Sdn. Bhd.				
NOTE : Buses for TBS and KLTC route are point to point basis with NO other stops along the journey				

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ASSIGNED STOPPING POINTS

Campus – KTM Kajang Route [IN] / KTM Kajang – Campus Route [OUT] (except for express trip; bus does not pass TTS)

IN (uses Silk Highway)		OUT (uses Semenyih – Kajang old road)	
STOPPING POINTS	GPS COORDINATE	STOPPING POINTS	GPS COORDINATE
*Syabas building bus stop (opp. Kajang hospital) ; Refer to 1a	Latitude: 2.992601 Longitude: 101.792236	UNMC – Block H1 (next to the Student Association building) ; Refer to 1b	Latitude: 2.943677 Longitude: 101.875867
*In front of Bank Islam ; Refer to 2a	Latitude: 2.991351 Longitude: 101.791562	Jalan TTS 2 & 3 ; Refer to 2b	Latitude: 2.947122 Longitude: 101.866297
*In front of New Era College ; Refer to 3a	Latitude: 2.988391 Longitude: 101.791487	Jalan TTS 4 ; Refer to 3b	Latitude: 2.949533 Longitude: 101.872852
(*NOTE: 20 mins before KTM bus scheduled times)		Jalan TTS 7 (u-turn) ; Refer to 4b	Latitude: 2.954148 Longitude: 101.877809
Kajang KTM Station ; Refer to 4a	Latitude: 2.985568 Longitude: 101.791313	Jalan TTS 6 ; Refer to 5b	Latitude: 2.951804 Longitude: 101.875684
Billion (main road – bus stop opposite Billion) ; Refer to 5a	Latitude: 2.974266 Longitude: 101.830947	Jalan TTS 5 ; Refer to 6b	Latitude: 2.950728 Longitude: 101.874483
Sunway Semenyih (main road - 50 metres on the left side from traffic light junction) ; Refer to 6a	Latitude: 2.960469 Longitude: 101.838617	Jalan TTS 2 ; Refer to 7b	Latitude: 2.950728 Longitude: 101.874483
Semenyih Town (bus stop next to Chinese temple) ; Refer to 7a	Latitude: 2.948857 Longitude: 101.846545	Semenyih town (in front of Maybank) ; Refer to 8b	Latitude: 2.948225 Longitude: 101.846567
Jalan TTS 2 & 3 ; Refer to 8a	Latitude: 2.947122 Longitude: 101.866297	Sunway Semenyih (Shell station) ; Refer to 9b	Latitude: 2.962711 Longitude: 101.836664
Jalan TTS 4 ; Refer to 9a	Latitude: 2.949533 Longitude: 101.872852	Billion (Bus stop in front of Billion) ; Refer to 10b	Latitude: 2.973365 Longitude: 101.830861
Jalan TTS 7 (u-turn) ; Refer to 10a	Latitude: 2.954148 Longitude: 101.877809	HSBC Kajang Prima Bus Stop ; Refer to 11b	Latitude: 2.983746 Longitude: 101.81511
Jalan TTS 6 ; Refer to 11a	Latitude: 2.951804 Longitude: 101.875684	Pangsapuri Damai Mewah ; Refer to 12b	Latitude: 2.985398 Longitude: 101.812835
Jalan TTS 5 ; Refer to 12a	Latitude: 2.950728 Longitude: 101.874483	Syabas Building Bus Stop ; Refer to 13b	Latitude: 2.992601 Longitude: 101.792236
UNMC – Block H1 (next to the Student Association building) ; Refer to 13a	Latitude: 2.943677 Longitude: 101.875867	In front of Bank Islam ; Refer to 14b	Latitude: 2.991351 Longitude: 101.791562
		Opposite Holy Family Church (only 5:15pm Sat/ 8:00 am on Sun) ; Refer to 15b	Latitude: 2.987817 Longitude: 101.791278
		Kajang KTM Station ; Refer to 16b	Latitude: 2.985568 Longitude: 101.791313



Taman Tasik Semenyih – Campus – Taman Tasik Semenyih [TTS Route]

UNMC – TTS - UNMC		
STOPPING POINTS	GPS COORDINATE	
UNMC – Block H1 (next to the Student Association building) ; Refer to 1c	Latitude: 2.943677	Longitude: 101.875867
Tiara East ; Refer to 2c		
Tetris Apartment ; Refer to 3c	Latitude: 2.946785	Longitude: 101.862032
Jalan TTS 2 & 3 ; Refer to 4c	Latitude: 2.947122	Longitude: 101.866297
Jalan TTS 3/2 ; Refer to 5c	Latitude: 2.948301	Longitude: 101.867101
Jalan TTS 3/5 ; Refer to 6c	Latitude: 2.94882	Longitude: 101.869462
Jalan TTS 3/10 ; Refer to 7c	Latitude: 2.949747	Longitude: 101.871908
Jalan TTS 4/2 ; Refer to 8c	Latitude: 2.951124	Longitude: 101.873287
Jalan TTS 4/6 ; Refer to 9c	Latitude: 2.952769	Longitude: 101.874735
Jalan TTS 4/10 ; Refer to 10c	Latitude: 2.954654	Longitude: 101.876602
Jalan TTS 7 ; Refer to 11c	Latitude: 2.954148	Longitude: 101.877809
Jalan TTS 6/10 ; Refer to 12c	Latitude: 2.95324	Longitude: 101.877288
Jalan TTS 6 ; Refer to 13c	Latitude: 2.951804	Longitude: 101.875684
Jalan TTS 5 ; Refer to 14c	Latitude: 2.950728	Longitude: 101.874483
Jalan TTS 5/2 ; Refer to 15c	Latitude: 2.949308	Longitude: 101.87282

Note: The number of trips (including to the mosque) might be revised from time to time over the Semester based on justified recommendation from the University Community and upon the approval of the University's management when necessary.

ASSIGNED STOPPING POINTS

Kajang KTM to UNMC (In) Assigned Stopping Points

- *15 minutes before KTM bus scheduled time*



1a

SYABAS BUILDING BUS STOP
GOOGLE MAP COORDINATE
Latitude: 2.992601 ; Longitude: 101.792236



2a

BANK ISLAM KAJANG
GOOGLE MAP COORDINATE
Latitude: 2.991351 ; Longitude: 101.791562



3a

NEW ERA COLLEGE
GOOGLE MAP COORDINATE
Latitude: 2.988391 ; Longitude: 101.791487

From Kajang KTM



4a

KAJANG KTM STATION
GOOGLE MAP COORDINATE
Latitude: 2.985568 ; Longitude: 101.791313



5a

BILLION (BUS STOP OPPOSITE BILLION)
GOOGLE MAP COORDINATE
Latitude: 2.974266 ; Longitude: 101.830947



6a

**SUNWAY SEMENYIH (MAIN ROAD – 50 METRES ON THE LEFT SIDE FROM TRAFFIC LIGHT JUNCTION)
GOOGLE MAP COORDINATE
Latitude: 2.960469 ; Longitude: 101.838617**



7a

**BUS STOP NEXT TO CHINESE TEMPLE
GOOGLE MAP COORDINATE
Latitude: 2.948857 ; Longitude: 101.846545**



8a

**JALAN TTS 2 & 3
GOOGLE MAP COORDINATE
Latitude: 2.947122 ; Longitude: 101.866297**



9a

**JALAN TTS 4
GOOGLE MAP COORDINATE
Latitude: 2.949533 ; Longitude: 101.872852**



10a

**JALAN TTS 7 (U-TURN)
GOOGLE MAP COORDINATE
Latitude: 2.954148 ; Longitude: 101.877809**



11a

**JALAN TTS 6
GOOGLE MAP COORDINATE
Latitude: 2.951804 ; Longitude: 101.875684**



12a

**JALAN TTS 5
GOOGLE MAP COORDINATE
Latitude: 2.950728 ; Longitude: 101.874483**



13a

**SA BUILDING
GOOGLE MAP COORDINATE
Latitude: 2.943677 ; Longitude: 101.875867**

UNMC to Kajang KTM (Out) Assigned Stopping Points



1b

**SA BUILDING
GOOGLE MAP COORDINATE**

Latitude: 2.943677 ; Longitude: 101.875867



2b

**JALAN TTS 2 & 3
GOOGLE MAP COORDINATE**

Latitude: 2.947122 ; Longitude: 101.866297



3b

**JALAN TTS 4
GOOGLE MAP COORDINATE**

Latitude: 2.949533 ; Longitude: 101.872852



4b

**JALAN TTS 7
GOOGLE MAP COORDINATE**

Latitude: 2.954148 ; Longitude: 101.877809



5b

**JALAN TTS 6
GOOGLE MAP COORDINATE**

Latitude: 2.951804 ; Longitude: 101.875684



6b

**JALAN TTS 5
GOOGLE MAP COORDINATE**

Latitude: 2.950728 ; Longitude: 101.874483



7b

**JALAN TTS 2
GOOGLE MAP COORDINATE**

Latitude: 2.946965 ; Longitude: 101.867043



8b

**SEMENYIH TOWN (IN FRONT OF MAYBANK)
GOOGLE COORDINATE MAP**

Latitude: 2.948225 ; Longitude: 101.846567



9b

**SUNWAY SEMENYIH (SHELL STATION)
GOOGLE COORDINATE MAP
Latitude: 2.962711 ; Longitude: 101.836664**



10b

**BILLION (BUS STOP INFRONT OF BILLION)
GOOGLE MAP COORDINATE
Latitude: 2.973365 ; Longitude: 101.830861**



11b

**HSBC KAJANG PRIMA BUS STOP
GOOGLE MAP COORDINATE
Latitude: 2.983746 ; Longitude: 101.815111**



12b

**PANGSAPURI DAMAI MEWAH
GOOGLE MAP COORDINATE
Latitude: 2.985398 ; Longitude: 101.812835**



13b

**SYABAS BUILDING BUS STOP
GOOGLE MAP COORDINATE
Latitude: 2.992601 ; Longitude: 101.792236**



14b

**BANK ISLAM KAJANG
GOOGLE MAP COORDINATE
Latitude: 2.991351 ; Longitude: 101.791562**



15b

**OPPOSITE HOLY FAMILY CHURCH
(Only 5:15pm Sat/ 8:00 am on Sun)
GOOGLE MAP COORDINATE
Latitude : 2.987817 ; Longitude : 101.791278**



16b

**KAJANG KTM STATION
GOOGLE MAP COORDINATE
Latitude: 2.985568 ; Longitude: 101.791313**

Taman Tasik Semenyih Route Assigned Stopping Point



1c

SA BUILDING
GOOGLE MAP COORDINATE
Latitude: 2.943677 ; Longitude: 101.875867



2c

TIARA EAST
GOOGLE MAP COORDINATE
Latitude: ; Longitude:



3c

TETRIS APARTMENT
GOOGLE MAP COORDINATE
Latitude: 2.946785 ; Longitude: 101.862032



4c

JALAN TTS 2 & 3
GOOGLE MAP COORDINATE
Latitude: 2.947122 ; Longitude: 101.866297



5c

JALAN TTS 3/2
GOOGLE MAP COORDINATE
Latitude: 2.948301 ; Longitude: 101.867101



6c

JALAN TTS 3/5
GOOGLE MAP COORDINATE
Latitude: 2.94882 ; Longitude: 101.869462



7c

JALAN TTS 3/10
GOOGLE MAP COORDINATE
Latitude: 2.949747 ; Longitude: 101.871908



8c

JALAN TTS 4/2
GOOGLE MAP COORDINATE
Latitude: 2.951124 ; Longitude: 101.873287



9c
JALAN TTS 4/6
GOOGLE MAP COORDINATE
Latitude: 2.952769 ; Longitude: 101.874735



10c
JALAN TTS 4/10
GOOGLE MAP COORDINATE
Latitude: 2.954654 ; Longitude: 101.876602



11c
JALAN TTS 7
GOOGLE MAP COORDINATE
Latitude: 2.954148 ; Longitude: 101.877809



12c
JALAN TTS 6/10
GOOGLE MAP COORDINATE
Latitude: 2.95324 ; Longitude: 101.877288



13c
JALAN TTS 6
GOOGLE MAP COORDINATE
Latitude: 2.951804 ; Longitude: 101.875684



14c
JALAN TTS 5
GOOGLE MAP COORDINATE
Latitude: 2.950728 ; Longitude: 101.874483



15c
JALAN TTS 5/2
GOOGLE MAP COORDINATE
Latitude: 2.949308 ; Longitude: 101.87282

SOME CALL TAXI SUPPLIERS' CONTACTS

Semenyih Sentral Taxi Station (6am -10pm) (opposite Al-Shad Restaurant)

Phone: 03-8724 0315

Kajang Taxi Station (6am – 11pm)

Phone: 03-8736 9585

Airport Limo & Taxi Service

Phone: 03-9223 8080, 03-9223 8949 (Booking Centre)

Public Cab (24 hours)

Phone: 03-6259 2020

To KLIA Phone: 03-6259 1913

UpTown Ace SuperCab (Yellow Cab)

Phone: 03-9283 2333

Sunlight Radio Taxi

Phone: 603-9057 5757, 9057 1111

Radio Taxi

Phone: 03-9221 7600

Disclaimer: The University of Nottingham Malaysia Campus (UNMC) is not endorsing any of these taxi suppliers but these are given for the benefit of students who are not familiar with taxi companies around here. **Take note:** UNMC is not responsible for any negotiations of taxi fare charges between the students and the supplier of any of the taxi providers solicited by the students. It is the responsibility of every student to be aware of the terms and legal matters of the business deals that is accepted in exchange for cash. You are advised to find out the taxi fare on the phone before an agreement is made.



UNMC ID REQUIREMENTS

Upon boarding the shuttle buses, the university management requires all university bus passengers to:

Show their **UNMC ID card** to the bus drivers. This is **important** to enable the drivers to identify you as a UNMC student or staff and to prevent unauthorized passengers from boarding the buses for the safety/security of all university passengers.

University bus passengers, both student and staff who do not have their UNMC ID card will be DENIED from using the shuttle bus service

SAFETY / TRAFFIC REGULATION / GENERAL CONCERNS

The points below are important for all university bus passengers to follow, for the benefit of all parties involved in the shuttle bus service, may it be the bus drivers or you as the passenger. Everyone's cooperation will effectively make each journey a more comfortable one.

- ❖ Please only wait at **assigned** pick-up/drop-off points. Bus drivers have been instructed to pick-up and drop-off passengers at assigned stops only. This is important for safety reasons and also that the drivers follow the traffic laws. However, the drivers **upon their discretion** may drop-off or pick-up passengers at unassigned stops only if there is an emergency need to do so, or when it's raining heavily; as long as it does not endanger the lives of others and themselves.
- ❖ Passengers have **no right to demand** the bus drivers to stop according to their personal needs, unless it's an emergency.
- ❖ Please **clearly indicate or inform** the bus driver **in advance** whenever you want to be dropped-off or picked-up from an assigned stopping point.
- ❖ **Do not wait at road junctions** as it will endanger your lives and also the lives of others.
- ❖ Board the buses **early** and do not wait for it to move then decide to **run** after it or **demand** the bus drivers to wait for you or your peers. Actions like these **will not be tolerated** as the shuttle bus service is provided for all university students and staff and not as a private vehicle for a few.
- ❖ **No Standing Rule** – When the buses are full (44-passengers), please **wait for the next bus or a back-up bus** and cooperate with the bus driver by following his instructions. **Back-up buses will take some time to arrive, so please be patient.**
- ❖ Any university bus passenger found to have disrupted the journey of shuttle bus service and/or endangered the lives of other students and staff by their undisciplined or rebellious / reckless behavior will be accountable to the university management.

FEEDBACK ON THE SHUTTLE BUS SERVICE

Should you have any grievances, comments, feel-good remarks, or perhaps something you would like to suggest concerning the bus service, please **email** to Ms. Mariah (SA Home Officer) at sahome@nottingham.edu.my or Ms. Syairah (CSO Staff) at transport@nottingham.edu.my or to Mr. Law Kok Keong (CSO Manager) at transport@nottingham.edu.my. **No verbal complaints will be entertained.** Any complaints regarding a particular journey should include the following details with a descriptive report on what took place and **be submitted within 72 hours after the incident.** Late complaints will not be entertained as it would be difficult to trace back what took place.

1) Date 2) Time 3) Bus plate Number (description of the driver) 4) what route 5) Area of Incident

Remember that action can only be taken when we receive written feedback that contains relevant information!

EMERGENCY CONTACTS OF TERUS MAJU & PLUSLINER / CAMPUS SECURITY

Terus Maju : 012-989 6137
Plusliner : 017-937 0040 / 012-202 2394

Only call when **there is an emergency** (especially regarding the situations below) and the bus operator will communicate immediately with the drivers responsible.

- ❖ When the shuttle bus has not arrived according to the time table
- ❖ When personal belongings are left behind in the buses
- ❖ When requesting bus drivers to wait for delayed trains – **only for the last trip on midnight**

Reminder: Emergency number from external line to campus security: 03-8924 8777