

# SHUTTLE BUS / VAN SCHEDULE

**2nd May 2017 to 31st May 2017**

| # 6<br>Terus Maju   | OUT                                 |                | IN                                  |          |
|---|-------------------------------------|----------------|-------------------------------------|----------|
|   | campus to <b>KAJANG KTM STATION</b> |                | <b>KAJANG KTM STATION</b> to campus |          |
| Monday - Fridays  | 8:10 AM                             | 12:10 PM       | 7:40 AM                             | 12:30 PM |
| Excluding   | 9:10 AM Exp #                       | 1:10 PM Exp #  | 8:20 AM Exp*#                       | 2:30 PM  |
| Public Holidays   | 11:10 AM                            | 2:10 PM        | 9:30 AM                             | 4:30 PM  |
| <b>Notes :</b><br>Exp * = Express w/o TTS<br>Exp # = Express via SILK |                                     | 3:10 PM        | 10:30 AM                            | 5:30 PM  |
|   |                                     | 4:10 PM        |                                     | 6:30 PM  |
|   |                                     | 4:45 PM Exp #  |                                     | 7:30 PM  |
|   |                                     | 5:10 PM Exp *  |                                     | 9:30 PM  |
|   |                                     | 5:45 PM Exp *# |                                     | 10:30 PM |
|   |                                     | 6:10 PM Exp #  |                                     | 11:45 PM |
|   |                                     | 7:10 PM        |                                     |          |
|   |                                     | 8:10 PM        |                                     |          |
|   |                                     | 9:10 PM        |                                     |          |
|   |                                     |                |                                     |          |

| # 6<br>Terus Maju                    | OUT                                 |          | IN                                  |         |
|--------------------------------------|-------------------------------------|----------|-------------------------------------|---------|
|                                      | campus to <b>KAJANG KTM STATION</b> |          | <b>KAJANG KTM STATION</b> to campus |         |
| Saturday, Sunday and Public Holidays | 8:00 AM                             | 12:10 PM | 11:30 AM                            | 1:30 PM |
|                                      | 9:10 AM                             | 1:10 PM  |                                     | 2:30 PM |
|                                      | 10:10 AM                            | 2:10 PM  |                                     | 3:30 PM |
|                                      | 11:10 AM                            | 3:10 PM  |                                     | 4:30 PM |
|                                      |                                     | 4:10 PM  |                                     | 5:30 PM |
|                                      |                                     | 5:10 PM  |                                     | 6:30 PM |
|                                      |                                     | 6:10 PM  |                                     | 7:30 PM |
|                                      |                                     | 7:10 PM  |                                     | 8:30 PM |
|                                      |                                     | 8:10 PM  |                                     | 9:30 PM |

| # 9<br>Terus Maju | OUT   |                                | IN  |         |
|-------------------|---|--------------------------------|---|---------|
|                   | campus to <b>Ulu Beranang Mosque</b><br>campus to <b>PGA Mosque</b> |                                | <b>Ulu Beranang Mosque</b> to campus<br><b>PGA Mosque</b> to campus |         |
| Fridays Only      |   | 12:45 PM<br>1:00 PM<br>1:10 PM |   | 2:00 PM |
|                   | Pick-Up point at UNMC Islamic Centre                                |                                | Immediately depart from mosque after prayers                        |         |

All buses perform a one-way trip for each indicated departure time. Any changes or updates in the Shuttle Bus Schedule will be circulated via email and UNMC website.

# SHUTTLE BUS / VAN SCHEDULE

2nd May 2017 to 31st May 2017

| # 7   | OUT   | IN   |
|---|---|--|
| Terus Maju / Van  | campus to TTS (Taman Tasik Semenyih)  | TTS (Taman Tasik Semenyih) to campus   |
| Monday - Fridays<br>Excluding<br>Public Holidays<br><br><u>Notes :</u><br>Van = UNMC Van<br>(WPA 3036)<br><br>All buses and vans will<br>pass Tetris Apartments<br><br>Trips marked with "@"<br>will pass Tiara East. | 9:00 AM @ Van<br>1:30 PM @<br>2:30 PM @<br>3:00 PM @ Van<br>3:30 PM @ Van<br>4:30 PM @ Van<br>5:30 PM @<br>6:00 PM @ Van<br>6:30 PM<br>7:30 PM @<br>8:30 PM @ Van<br>9:30 PM @ Van<br>10:00 PM @ Van<br>10:30 PM @ Van<br>11:00 PM<br>12:00 AM @<br>1:00 AM | 8:00 AM @<br>1:00 PM @<br>8:30 AM @<br>6:00 PM @ Van<br>9:30 AM<br>8:00 PM @ Van<br>10:30 AM<br>11:30 AM @ |

| # 7  | OUT   | IN                                   |
|--|---|--------------------------------------|
| Terus Maju   | campus to TTS (Taman Tasik Semenyih)            | TTS (Taman Tasik Semenyih) to campus |
| Saturday, Sunday and<br>Public Holidays<br><br><u>Notes :</u><br>As above. | 3:00 PM @<br>6:30 PM @<br>9:00 PM<br>11:00 PM @ | 10:30 AM @<br>2:30 PM<br>11:30 AM    |

| # 8  | OUT  | IN   |
|--|--|--|
| Terus Maju                                       | campus to Tesco Semenyih                                       | Tesco Semenyih to campus   |
| Monday - Fridays<br>Excluding<br>Public Holidays | 7:00 PM<br>7:10 PM<br>Express to TESCO, bus will not pass TTS. | 9:30 PM<br>9:40 PM<br>via Tiara East, Tetris, TTS and to campus. |

| # 8                                     | OUT  | IN   |
|---|--|--|
| Terus Maju                              | campus to Tesco Semenyih   | Tesco Semenyih to campus   |
| Saturday, Sunday and<br>Public Holidays | 10:30 AM<br>1:00 PM<br>6:00 PM<br>via Tiara East, Tetris, TTS and to campus. | 12:00 PM<br>3:00 PM<br>8:30 PM<br>via Tiara East, Tetris, TTS and to campus. |

All buses perform a one-way trip for each indicated departure time. Any changes or updates in the Shuttle Bus Schedule will be circulated via email and UNMC website.

## SHUTTLE BUS / VAN SCHEDULE

**2nd May 2017 to 31st May 2017**

| # 5  | OUT                                    | IN                                     |
|--|--|--|
| Terus Maju   | campus to TBS (Ter. Bersepadu Selatan) | TBS (Ter. Bersepadu Selatan) to campus |
| Monday - Fridays<br>Excluding<br>Public Holidays           | 1:30 PM<br>6:30 PM                     | 7:45 AM<br>8:00 AM                     |
| Notes :<br>Express direct service<br>(point to point only) |  |  |

| # 5  | OUT                                    | IN                                     |
|--|--|--|
| Terus Maju   | campus to TBS (Ter. Bersepadu Selatan) | TBS (Ter. Bersepadu Selatan) to campus |
| Saturday, Sunday and<br>Public Holidays                    | 9:00 AM<br>11:00 AM                    | 7:30 PM<br>11:45 PM                    |
| Notes :<br>Express direct service<br>(point to point only) |  |  |

| # 10   | OUT                                 | IN                                  |
|--|-------------------------------------|-------------------------------------|
| Terus Maju   | campus to KLTC (KL Teaching Centre) | KLTC (KL Teaching Centre) to campus |
| Monday - Fridays<br>Excluding<br>Public Holidays           | 8:00 AM Van      4:30 PM            | 10:00 AM Van      9:45 PM           |
| Notes :<br>Express direct service<br>(point to point only) |                                     |                                     |

| # 10   | OUT                                 | IN                                  |
|--|-------------------------------------|-------------------------------------|
| Terus Maju   | campus to KLTC (KL Teaching Centre) | KLTC (KL Teaching Centre) to campus |
| Saturday, Sunday and<br>Public Holidays                    | 8:15 AM      2:00 PM                | 5:30 PM                             |
| Notes :<br>Express direct service<br>(point to point only) |                                     |                                     |

All buses perform a one-way trip for each indicated departure time. Any changes or updates in the Shuttle Bus Schedule will be circulated via email and UNMC website.

## ASSIGNED STOPPING POINTS

### Campus – KTM Kajang Route [OUT] / KTM Kajang – Campus Route [IN] (except for express trip; bus does not pass TTS)

| IN (uses Silk Highway)   |   | OUT (uses Semenyih – Kajang old road)  |   |
|--|---|--|---|
| STOPPING POINTS  | GPS COORDINATE  | STOPPING POINTS  | GPS COORDINATE  |
| *Syabas building bus stop<br>(opp. Kajang hospital) ;<br><b>Refer to 1a</b>                                  | <b>Latitude:</b> 2.992601<br><b>Longitude:</b> 101.792236 | UNMC – Block H1<br>(next to the Student Association building) ;<br><b>Refer to 1b</b>  | <b>Latitude:</b> 2.943677<br><b>Longitude:</b> 101.875867 |
| *In front of Bank Islam ;<br><b>Refer to 2a</b>  | <b>Latitude:</b> 2.991351<br><b>Longitude:</b> 101.791562 | Jalan TTS 2 & 3 ;<br><b>Refer to 2b</b>  | <b>Latitude:</b> 2.947122<br><b>Longitude:</b> 101.866297 |
| *In front of New Era College ;<br><b>Refer to 3a</b>   | <b>Latitude:</b> 2.988391<br><b>Longitude:</b> 101.791487 | Jalan TTS 4 ;<br><b>Refer to 3b</b>  | <b>Latitude:</b> 2.949533<br><b>Longitude:</b> 101.872852 |
| (*NOTE: 20 mins before KTM bus scheduled times)  |   | Jalan TTS 7 (u-turn) ;<br><b>Refer to 4b</b>   | <b>Latitude:</b> 2.954148<br><b>Longitude:</b> 101.877809 |
| Kajang KTM Station ;<br><b>Refer to 4a</b>   | <b>Latitude:</b> 2.985568<br><b>Longitude:</b> 101.791313 | Jalan TTS 6 ;<br><b>Refer to 5b</b>  | <b>Latitude:</b> 2.951804<br><b>Longitude:</b> 101.875684 |
| Billion (main road – bus stop opposite Billion) ;<br><b>Refer to 5a</b>                                      | <b>Latitude:</b> 2.974266<br><b>Longitude:</b> 101.830947 | Jalan TTS 5 ;<br><b>Refer to 6b</b>  | <b>Latitude:</b> 2.950728<br><b>Longitude:</b> 101.874483 |
| Sunway Semenyih (main road - 50 metres on the left side from traffic light junction) ;<br><b>Refer to 6a</b> | <b>Latitude:</b> 2.960469<br><b>Longitude:</b> 101.838617 | Jalan TTS 2 ;<br><b>Refer to 7b</b>  | <b>Latitude:</b> 2.946965<br><b>Longitude:</b> 101.867043 |
| Semenyih Town (bus stop next to Chinese temple) ;<br><b>Refer to 7a</b>                                      | <b>Latitude:</b> 2.948857<br><b>Longitude:</b> 101.846545 | Semenyih town (in front of Maybank) ;<br><b>Refer to 8b</b>                            | <b>Latitude:</b> 2.948225<br><b>Longitude:</b> 101.846567 |
| Jalan TTS 2 & 3 ;<br><b>Refer to 8a</b>  | <b>Latitude:</b> 2.947122<br><b>Longitude:</b> 101.866297 | Sunway Semenyih (Shell station) ;<br><b>Refer to 9b</b>                                | <b>Latitude:</b> 2.962711<br><b>Longitude:</b> 101.836664 |
| Jalan TTS 4 ;<br><b>Refer to 9a</b>  | <b>Latitude:</b> 2.949533<br><b>Longitude:</b> 101.872852 | Billion (Bus stop in front of Billion) ;<br><b>Refer to 10b</b>                        | <b>Latitude:</b> 2.973365<br><b>Longitude:</b> 101.830861 |
| Jalan TTS 7 (u-turn) ;<br><b>Refer to 10a</b>  | <b>Latitude:</b> 2.954148<br><b>Longitude:</b> 101.877809 | HSBC Kajang Prima Bus Stop ;<br><b>Refer to 11b</b>                                    | <b>Latitude:</b> 2.983746<br><b>Longitude:</b> 101.81511  |
| Jalan TTS 6 ;<br><b>Refer to 11a</b>   | <b>Latitude:</b> 2.951804<br><b>Longitude:</b> 101.875684 | Pangsapuri Damai Mewah ;<br><b>Refer to 12b</b>  | <b>Latitude:</b> 2.985398<br><b>Longitude:</b> 101.812835 |
| Jalan TTS 5 ;<br><b>Refer to 12a</b>   | <b>Latitude:</b> 2.950728<br><b>Longitude:</b> 101.874483 | Syabas Building Bus Stop ;<br><b>Refer to 13b</b>                                      | <b>Latitude:</b> 2.992601<br><b>Longitude:</b> 101.792236 |
| UNMC – Block H1 (next to the Student Association building) ;<br><b>Refer to 13a</b>                          | <b>Latitude:</b> 2.943677<br><b>Longitude:</b> 101.875867 | In front of Bank Islam ;<br><b>Refer to 14b</b>  | <b>Latitude:</b> 2.991351<br><b>Longitude:</b> 101.791562 |
|  |   | Opposite Holy Family Church (only 5:15pm Sat/ 8:00 am on Sun) ;<br><b>Refer to 15b</b> | <b>Latitude:</b> 2.987817<br><b>Longitude:</b> 101.791278 |
|  |   | Kajang KTM Station ;<br><b>Refer to 16b</b>  | <b>Latitude:</b> 2.985568<br><b>Longitude:</b> 101.791313 |

## ASSIGNED STOPPING POINTS

### Campus - Taman Tasik Semenyih [TTS Route] - Campus

| UNMC – TTS - UNMC  |   |
|--|---|
| STOPPING POINTS  | GPS COORDINATE  |
| UNMC – Block H1 (next to the Student Association building) ;<br><b>Refer to 1c</b> | <b>Latitude:</b> 2.943677<br><b>Longitude:</b> 101.875867 |
| Tiara East ;<br><b>Refer to 2c</b>   |   |
| Tetris Apartment ;<br><b>Refer to 3c</b>   | <b>Latitude:</b> 2.946785<br><b>Longitude:</b> 101.862032 |
| Jalan TTS 2 & 3 ;<br><b>Refer to 4c</b>  | <b>Latitude:</b> 2.947122<br><b>Longitude:</b> 101.866297 |
| Jalan TTS 3/2 ;<br><b>Refer to 5c</b>  | <b>Latitude:</b> 2.948301<br><b>Longitude:</b> 101.867101 |
| Jalan TTS 3/5 ;<br><b>Refer to 6c</b>  | <b>Latitude:</b> 2.94882<br><b>Longitude:</b> 101.869462  |
| Jalan TTS 3/10 ;<br><b>Refer to 7c</b>   | <b>Latitude:</b> 2.949747<br><b>Longitude:</b> 101.871908 |
| Jalan TTS 4/2 ;<br><b>Refer to 8c</b>  | <b>Latitude:</b> 2.951124<br><b>Longitude:</b> 101.873287 |
| Jalan TTS 4/6 ;<br><b>Refer to 9c</b>  | <b>Latitude:</b> 2.952769<br><b>Longitude:</b> 101.874735 |
| Jalan TTS 4/10 ;<br><b>Refer to 10c</b>  | <b>Latitude:</b> 2.954654<br><b>Longitude:</b> 101.876602 |
| Jalan TTS 7 ;<br><b>Refer to 11c</b>   | <b>Latitude:</b> 2.954148<br><b>Longitude:</b> 101.877809 |
| Jalan TTS 6/10 ;<br><b>Refer to 12c</b>  | <b>Latitude:</b> 2.95324<br><b>Longitude:</b> 101.877288  |
| Jalan TTS 6 ;<br><b>Refer to 13c</b>   | <b>Latitude:</b> 2.951804<br><b>Longitude:</b> 101.875684 |
| Jalan TTS 5 ;<br><b>Refer to 14c</b>   | <b>Latitude:</b> 2.950728<br><b>Longitude:</b> 101.874483 |
| Jalan TTS 5/2 ;<br><b>Refer to 15c</b>   | <b>Latitude:</b> 2.949308<br><b>Longitude:</b> 101.87282  |

**Note:** The number of trips (including to the mosque) might be revised from time to time over the Semester based on justified recommendation from the University Community and upon the approval of the University's management when necessary.

## ASSIGNED STOPPING POINTS

### Kajang KTM to UNMC (In) Assigned Stopping Points

*\* 15 minutes before KTM bus scheduled time*



**SYABAS BUILDING BUS STOP**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.992601 ; Longitude: 101.792236



**BANK ISLAM KAJANG**  
**GOOGLE MAP COORDINATE**



**NEW ERA COLLEGE**  
**GOOGLE MAP COORDINATE**

### From Kajang KTM



**KAJANG KTM STATION**  
**GOOGLE MAP COORDINATE**



**BILLION ( BUS STOP OPPOSITE BILLION )**  
**GOOGLE MAP COORDINATE**



6a



**SUNWAY SEMENYIH (MAIN ROAD – 50 METRES ON THE LEFT SIDE FROM TRAFFIC LIGHT JUNCTION )**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.960469 ; Longitude: 101.838617

7a



**BUS STOP NEXT TO CHINESE TEMPLE**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.948857 ; Longitude: 101.846545

8a



**JALAN TTS 2 & 3**  
**GOOGLE MAP COORDINATE**

9a



**JALAN TTS 4**  
**GOOGLE MAP COORDINATE**

10a



**JALAN TTS 7 (U-TURN)**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.954148 ; Longitude: 101.877809

11a



**JALAN TTS 6**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.951804 ; Longitude: 101.875684

12a



**JALAN TTS 5**  
**GOOGLE MAP COORDINATE**

13a



**SA BUILDING**  
**GOOGLE MAP COORDINATE**



## **UNMC to Kajang KTM (Out) Assigned Stopping Points**



**SA BUILDING  
GOOGLE MAP COORDINATE**



**JALAN TTS 2 & 3  
GOOGLE MAP COORDINATE**



**JALAN TTS 4  
GOOGLE MAP COORDINATE**



**JALAN TTS 7  
GOOGLE MAP COORDINATE**



**JALAN TTS 6  
GOOGLE MAP COORDINATE**



**JALAN TTS 5  
GOOGLE MAP COORDINATE**



**JALAN TTS 2  
GOOGLE MAP COORDINATE**



**SEMENYIH TOWN (IN FRONT OF MAYBANK)  
GOOGLE COORDINATE MAP**





9b

**SUNWAY SEMENYIH ( SHELL STATION)**  
**GOOGLE COORDINATE MAP**  
Latitude: 2.962711 ; Longitude: 101.836664



10b

**BILLION ( BUS STOP INFRONT OF BILLION )**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.973365 ; Longitude: 101.830861



11b

**HSBC KAJANG PRIMA BUS STOP**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.983746 ; Longitude: 101.81511



12b

**PANGSAPURI DAMAI MEWAH**  
**GOOGLE MAP COORDINATE**



13b

**SYABAS BUILDING BUS STOP**  
**GOOGLE MAP COORDINATE**



14b

**BANK ISLAM KAJANG**  
**GOOGLE MAP COORDINATE**



15b

**OPPOSITE HOLY FAMILY CHURCH**  
**(Only 5:15pm Sat/ 8:00 am on Sun)**  
**GOOGLE MAP COORDINATE**



16b

**KAJANG KTM STATION**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.985568 ; Longitude: 101.791313



### Taman Tasik Semenyih Route Assigned Stopping Point



1c

**SA BUILDING**  
**GOOGLE MAP COORDINATE**  
Latitude: 2.943677 ; Longitude: 101.875867



2c

**TIARA EAST**  
**GOOGLE MAP COORDINATE**



3c

**TETRIS APARTMENT**  
**GOOGLE MAP COORDINATE**



4c

**JALAN TTS 2 & 3**  
**GOOGLE MAP COORDINATE**



5c

**JALAN TTS 3/2**  
**GOOGLE MAP COORDINATE**



6c

**JALAN TTS 3/5**  
**GOOGLE MAP COORDINATE**



7c

**JALAN TTS 3/10**  
**GOOGLE MAP COORDINATE**



8c

**JALAN TTS 4/2**  
**GOOGLE MAP COORDINATE**



9c



**JALAN TTS 4/6**  
**GOOGLE MAP COORDINATE**

10c



**JALAN TTS 4/10**  
**GOOGLE MAP COORDINATE**

11c



**JALAN TTS 7**  
**GOOGLE MAP COORDINATE**

12c



**JALAN TTS 6/10**  
**GOOGLE MAP COORDINATE**

13c



**JALAN TTS 6**  
**GOOGLE MAP COORDINATE**  
 Latitude: 2.951804 ; Longitude: 101.875684

14c



**JALAN TTS 5**  
**GOOGLE MAP COORDINATE**

15c



**JALAN TTS 5/2**  
**GOOGLE MAP COORDINATE**  
 Latitude: 2.949308 ; Longitude: 101.87282

### **SOME CALL TAXI SUPPLIERS' CONTACTS**

Semenyih Sentral Taxi Station (6am -10pm) (opposite Al-Shad Restaurant)

**Phone: 03-8724 0315**

Kajang Taxi Station (6am – 11pm)

**Phone: 03-8736 9585**

Airport Limo & Taxi Service

**Phone: 03-9223 8080, 03-9223 8949(Booking Centre)**

Public Cab (24 hours)

**Phone: 03-6259 2020**

**To KLIA Phone: 03-6259 1913**

UpTown Ace SuperCab (Yellow Cab)

**Phone: 03-9283 2333**

Sunlight Radio Taxi

**Phone: 603-9057 5757, 9057 1111**

Radio Taxi

**Phone: 03-9221 7600**

**Disclaimer:** The University of Nottingham Malaysia Campus (UNMC) is not endorsing any of these taxi suppliers but these are given for the benefit of students who are not familiar with taxi companies around here. **Take note:** UNMC is not responsible for any negotiations of taxi fare charges between the students and the supplier of any of the taxi providers solicited by the students. It is the responsibility of every student to be aware of the terms and legal matters of the business deals that is accepted in exchange for cash. You are advised to find out the taxi fare on the phone before an agreement is made.



### UNMC ID REQUIREMENTS

Upon boarding the shuttle buses, the university management requires all university bus passengers to:

Show their UNMC ID card to the bus drivers. This is **important** to enable the drivers to identify you as a UNMC student or staff and to prevent unauthorized passengers from boarding the buses for the safety/security of all university passengers.

University bus passengers, both student and staff who do not have their UNMC ID card will be **DENIED** from using the shuttle bus service

### SAFETY / TRAFFIC REGULATION / GENERAL CONCERNS

The points below are important for all university bus passengers to follow, for the benefit of all parties involved in the shuttle bus service, may it be the bus drivers or you as the passenger. Everyone's cooperation will effectively make each journey a more comfortable one.

- Please only wait at assigned pick-up/drop-off points. Bus drivers have been instructed to pick-up and drop-off passengers at assigned stops only. This is important for safety reasons and also that the drivers follow the traffic laws. However, the drivers upon their discretion may drop-off or pick-up passengers at unassigned stops only if there is an emergency need to do so, or when it's raining heavily; as long as it does not endanger the lives of others and themselves.
- Passengers have no right to demand the bus drivers to stop according to their personal needs, unless it's an emergency.
- Please **clearly indicate or inform** the bus driver in advance whenever you want to be dropped-off or picked-up from an assigned stopping point.
- Do not wait at road junctions as it will endanger your lives and also the lives of others.
- Board the buses **early** and do not wait for it to move then decide to **run** after it or **demand** the bus drivers to wait for you or your peers. Actions like these will not be tolerated as the shuttle bus service is provided for all university students and staff and not as a private vehicle for a few.
- **No Standing Rule** – When the buses are full (44-passengers), please wait for the next bus or a back-up bus and cooperate with the bus driver by following his instructions. **Back-up buses will take some time to arrive, so please be patient.**
- Any university bus passenger found to have disrupted the journey of shuttle bus service and/or endangered the lives of other students and staff by their undisciplined or rebellious / reckless behavior will be accountable to the university management.

### FEEDBACK ON THE SHUTTLE BUS SERVICE

Should you have any grievances, comments, feel-good remarks, or perhaps something you would like to suggest concerning the bus service, please **email** to Ms. Sasha Amira (SA Home Officer) at [sahome@nottingham.edu.my](mailto:sahome@nottingham.edu.my) or Ms. Marwa Abbas ( SA International Officer ) at [sainternational@nottingham.edu.my](mailto:sainternational@nottingham.edu.my) or Ms. Syairah (CSO Staff) at [transport@nottingham.edu.my](mailto:transport@nottingham.edu.my) or to Mr. Law Kok Keong (CSO Manager) at [transport@nottingham.edu.my](mailto:transport@nottingham.edu.my). **No verbal complaints will be entertained.** Any complaints regarding a particular journey should include the following details with a descriptive report on what took place and **be submitted within 72 hours after the incident.** Late complaints will not be entertained as it would be difficult to trace back what took place.

1) Date    2) Time    3) Bus plate Number (description of the driver)    4) what route    5) Area of Incident

**Remember that action can only be taken when we receive written feedback that contains relevant information!**

### EMERGENCY CONTACTS OF TERUS MAJU / CAMPUS SECURITY

Terus Maju : 012-9896137 or 012-3802276

Only call when there is an emergency (especially regarding the situations below) and they will communicate immediately with the drivers responsible.

- ✦ When the shuttle bus has not arrived according to the time table
- ✦ When personal belongings are left behind in the buses
- ✦ When requesting bus drivers to wait for delayed trains – only for the last trip on midnight

**Reminder: Emergency number from external line to campus security: 03-8924 8777**