

Shuttle Bus/Van Schedule Kajang KTM Station – Campus - Kajang KTM Station 1 June 2011 – 11 September 2011

Day	Kajang	KTM to Campus	Camp	us to Kajang KTM
Monday to Friday (Excluding public holidays)	<u>AM</u> 8:05 * 8:20 (express)	PM 6:15 9:15 10:15	<u>AM</u> 8:30 10:30	PM 12:15 1:15 4:15
* EXPRESS TRIPS – Buses do not pass through TTS	9:05 * 9:20 (express)			5:15 * 5:45 (express) 7:15 9:15
	т	rips provided by Perkhid	matan Hafe	ena Sdn Bhd
Monday to Friday (Excluding public holidays) Note: On Fridays, the shuttle van service will		1:45 3:15 5:45 7:15 8:45		1:00 2:30 4:00 6:30 8:00
begin at 2:30pm instead of 1pm	Trips provided by University Van WPA 3036			
Additional Trips Every Friday Only		1:45 5:45 11:15 12:15midnight		1:00 6:15
	Trips provided by Perkhidmatan Hafeena Sdn Bhd			ena Sdn Bhd
Every Friday Only TESCO Bus Service (3 buses only) including if it is a public holiday		**9:30 (from TESCO Semenyih) **(Buses will go back via TTS to campus)		** 7:00 (express to TESCO Semenyih) **(Buses WILL NOT pass TTS to TESCO)
	Trips provided by Terus Maju Services Sdn Bhd			
Saturday, Sunday & Public Holidays	<u>AM</u> 8:20 [express] (Saturdays only; no service if a public holiday falls on Saturday)	PM 2:15 4:15 6:15 8:15 9:15 10:15 11:15 12:15 midnight	<u>AM</u> 8:00 10:15 11:15	PM 12:15 1:15 3:15 4:15 5:15 6:15 7:15 8:15 9:15
	Trips provided by Terus Maju Services Sdn Bhd			
Every Friday Semenyih Mosque <i>including if it is a</i> <i>public holiday</i>		to Semenyih Mosque 1:00 pm 1 express; 1 via TTS)	Immedia The buses wi of the Seme	ih Mosque to Campus ately after prayers @ 2pm Il be waiting at the parking lot nyih Community Hall (next to e Chinese Temple)



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ASSIGNED STOPPING POINTS

Campus – KTM Kajang Route [IN] / KTM Kajang – Campus Route [OUT] (except for express trip; bus does not pass TTS)

IN (uses Silk Highway)	OUT (uses Semenyih – Kajang old road)
 *Syabas building bus stop (opp. Kajang hospital) 	 UNMC (next to the Student Association building)
 *In front of Bank Islam 	✤ TTS2 – TTS5 – TTS4 (u-turn) – TTS5 – TTS2
 *In front of New Era College 	Semenyih Town (main road – in front of Maybank)
(*NOTE: 15 min before KTM bus scheduled times)	Sunway Semenyih (main road - Shell Station)
 Kajang KTM Station 	 Billion (main road – bus stop in front of Billion)
 Billion (main road – bus stop opposite Billion) 	 HSBC Kajang Prima bus stop
 Sunway Semenyih (main road - 50 metres on the left side from traffic light junction) 	 Pangsapuri Damai Mewah
 Semenyih Town (bus stop next to Chinese temple) 	 Syabas building bus stop (opp. Kajang hospital)
 TTS2 – TTS5 – TT4 (u-turn) – TTS5 – exits at wood factory turning 	✤ In front of Bank Islam
 UNMC (next to the Student Association building) 	 Opposite Holy Family Church (only 5:15 pm Sat / 8 am on Sun)
	✤ Kajang KTM Station

ROUTE & ASSIGNED STOPPING POINTS FOR SHUTTLE VAN TRIPS

UNMC → TTS* Maybank (Semenyih Town) → Sunway Semenyih Junction → Billion

Bank Islam ← Syabas Building Bus ← Pangsapuri Damai Mewah ← HSBC Kajang Prima New Era College → Kajang KTM Station → Billion Bus Stop → Sunway Semenyih Junction

***TTS Route**

CAMPUS - KAJANGUNMC – Jalan Broga Mainroad –TTS2 – TTS3 – TTS5 – TT4 (u-turn) – TTS Mainroad – KajangKAJANG - CAMPUSKajang – Jalan Broga Mainroad –TTS2 – TTS3 – TTS5 – TT4 (u-turn) – TTS5 – UNMC

The map for the TTS route can be found on the notice board next to the SA bus stop. There are also contact numbers of taxi companies on the board.

Note: The number of trips (including to the mosque) might be revised from time to time over the Summer Semester based on justified recommendations from the university community and upon the approval of the university of management when necessary.



SOME CALL TAXI SUPPLIERS' CONTACTS

Semenyih Sentral Taxi Station (6am -10pm) (opposite Al-Shad Restaurant) Phone: 03-8724 0315

<u>Kajang Taxi Station (6am – 11pm)</u> **Phone: 03-8736 9585**

<u>Airport Limo & Taxi Service</u> Phone: 03-9223 8080, 03-9223 8949 (Booking Centre)

Public Cab (24 hours) Phone: 03-6259 2020 To KLIA Phone: 03-6259 1913 UpTown Ace SuperCab (Yellow Cab) Phone: 03-9283 2333

<u>Sunlight Radio Taxi</u> Phone: 603-9057 5757, 9057 1111

<u>Radio Taxi</u> Phone: 03-9221 7600

Disclaimer: The University of Nottingham Malaysia Campus (UNMC) is not endorsing any of these taxi suppliers but these are given for the benefit of students who are not familiar with taxi companies around here. **Take note:** UNMC is not responsible for any negotiations of taxi fare charges between the students and the supplier of any of the taxi providers solicited by the students. It is the responsibility of every student to be aware of the terms and legal matters of the business deals that is accepted in exchange for cash. You are advised to find out the taxi fare on the phone before an agreement is made.



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UNMC ID REQUIREMENTS

Upon boarding the shuttle buses, the university management <u>requires</u> all university bus passengers to:

Show their <u>UNMC ID card</u> to the bus drivers. This is **important** to enable the drivers to identify you as a UNMC student or staff and to prevent unauthorized passengers from boarding the buses for the safety/security of all university passengers.

University bus passengers, both students and staff who do not have their <u>UNMC ID card</u> will be DENIED from using the shuttle bus service.

SAFETY / TRAFFIC REGULATION / GENERAL CONCERNS

The points below are important for all university bus passengers to follow, for the benefit of all parties involved in the shuttle bus service, may it be the bus drivers or you as the passenger. Everyone's cooperation will effectively make each journey a more comfortable one.

- Please only wait at <u>assigned</u> pick-up/drop-off points. Bus drivers have been instructed to pick-up and drop-off passengers at assigned stops only. This is important for safety reasons and also that the drivers to follow the traffic laws. However, the drivers <u>upon their discretion</u> may drop-off or pick-up passengers at unassigned stops only if there is an emergency need to do so, or when it's raining heavily; as long as it does not endanger the lives of others and themselves.
- Passengers have <u>no right to demand</u> the bus drivers to stop according to their personal needs, unless it's an emergency.
- Please clearly indicate or inform the bus driver in advance whenever you want to be dropped-off or picked-up from an assigned stopping point.
- Do not wait at road junctions as it will endanger your lives and also the lives of others.
- Board the buses early and do not wait for it to move then decide to run after it or demand the bus drivers to wait for you or your peers. Actions like these will not be tolerated as the shuttle bus service is provided for all university students and staff and not as a private vehicle for a few.
- No Standing Rule When the buses are full (44-passengers), please wait for the next bus or a back-up bus and cooperate with the bus driver by following his instructions. Back-up buses will take some time to arrive, so please be patient.
- Any university bus passenger found to have disrupted the journey of shuttle bus service and /or endangered the lives of other students and staff by their undisciplined or rebellious / reckless behaviour will be accountable to the university management.

FEEDBACK ON THE SHUTTLE BUS SERVICE

Should you have any grievances, comments, feel-good remarks, or perhaps something you would like to suggest concerning the bus service, please **email** to Gerard (SA Manager) at <u>gerard.francis@nottingham.edu.my</u> **No verbal complaints will be entertained.** Any complaints regarding a particular journey should include the following details with a descriptive report on what took place and **be submitted within 72 hours after the incident**. Late complaints will not be entertained as it would be difficult to trace back what took place.

1) Date2) Time3) Bus Plate Number (description of the driver)4) Which route?5) Area of incident

Remember that action can only be taken when we receive written feedback that contains relevant information!

EMERGENCY CONTACTS OF HAFEENA & TERUS MAJU / CAMPUS SECURITY

Hafeena Supervisor's Name:	Mr. Nizar @ 012-2786763
	(if unreachable then call Mr. Lee @ 012-3453929)
Terus Maju Supervisor's Name:	Ms. Wong @ 012-3856782

Only call when **there is an emergency** (especially regarding the situations below) and they will communicate immediately with the drivers responsible.

- When the shuttle bus has not arrived according to the time table
- When personal belongings are left behind in the buses
- When requesting bus drivers to wait for delayed trains only for maximum of 5 minutes as the KTM road is narrow and congested

Reminder: Emergency number from external line to campus security: 03-8924 8777