

CAMPUS BUS STOP



SA BUILDING, BLOCK H1 GOOGLE MAP COORDINATE Latitude: 2.943677 Longitude: 101.875867



TAXI SERVICES CONTACT LIST

Semenyih Sentral Taxi Station (6am -10pm)

Phone: 03-8724 0315

<u>Kajang Taxi Station (6am – 11pm)</u> <u>Airport Limo & Taxi Service</u>

Phone: 03-8736 9585 Phone: 03-9223 8080, 03-9223 8049 (Booking Centre)

Public Cab (24 hours) UpTown Ace SuperCab (Yellow Cab)

Phone: 03-6259 2020 Phone: 03-9283 2333

To KLIA Phone: 03-6259 1913

Sunlight Radio Taxi Radio Taxi

Phone: 603-9057 5757, 9057 1111 Phone: 03-9221 7600

<u>Disclaimer:</u> The University of Nottingham Malaysia (UNM) is not endorsing any of these taxi service providers. This list is provided for the benefit and convenience of students who are not familiar with taxi companies around here.

Important Notes: UNMC is not responsible for any negotiations of taxi fare charges between the students and the supplier of any of the taxi providers solicited by the students. It is the responsibility of every student to be aware of the terms and legal matters of the business deals that is accepted in exchange for cash. You are advised to find out the taxi fare first (on the phone) before an agreement is made.



GUIDELINES & RULES

- 1 The UNM Shuttle Services is complimentary service available for all students and staff, following pre-scheduled timings and pre-determined routes. Check out the UNM website or WherelsMyBus mobile app for the latest Schedule.
- 2 All users of the shuttle bus or van services provided by the university must show their Student or Staff ID card upon boarding into the vehicle. Valid identification is mandatory to prevent unauthorised passengers from boarding for the safety and security of all passengers.
- 3 Users of the shuttle bus or van services provided without Student or Staff ID card may use other forms of identification for special occasions such as: Info Day, Open Day, university organised trips or excursions. The driver or a university officer will reserves the right to deny entry and use of the service.
- 4 Please **queue** and board the vehicles in a **timely and orderly** manner. The buses and vans will follow strictly the published Schedule. Do not demand the driver to stop after the vehicle has started moving, or to wait because you or your friends are a bit late.
- No Standing Policy. All passengers must be seated and standing is not allowed when the vechiles is moving, for safety reasons. When the vehicle is full, the driver has the authority to stop more passengers into the vehicle. Please wait for the next bur or van. The driver reserves the right not to start the journey if there are anyone still standing in the vehicle.
- 6 Please only wait at the Assigned Points for Pick-Up/Drop-Off. The drivers are instructed to comply with this requirement for safety reasons, besides considering traffic laws and conditions.
- Passengers cannot demand the driver to stop anywhere according to their personal need or choice, unless for emergency reasons. The drivers reserves the right not to stop the vehicle at non Assigned Points.
- 8 Please clearly **indicate in advance** to the driver of your intended Drop-Off point. The driver reserves the right not to stop "at the last minute" for safety and traffic reasons.
- 9 Do not wait at road junctions, as it will endanger your live and the lives of others. Our bus or van will not stop there anyway.
- Note that all buses are equipped with CCTV camera and GPS. Any passenger deemed by the driver to behave inappropriately will be reported and accountable to the university management.



FEEDBACK & COMPLAINTS

If you have any feedback, suggestions or complaints about the Shuttle Bus or Van services, please communicate using any one of the following:

A Email to SA Home Officer sahome@nottingham.edu.my
or SA International Officer international@nottingham.edu.my

B Email to Ms. Nur Nazirah (CS Staff) <u>transport@nottingham.edu.my</u>
or Mr Law Kok Keong (CS Senior Manager) <u>Kok-Keong.Law@nottingham.edu.my</u>

- C Contact the Shuttle Bus company "WAWASAN SUTERA" at **012-618 2781** for the following emergencies:
 - If the bus has not arrived on time as scheduled (kindly consider the possibility of traffic/weather conditions)
 - if personal belongings are left behind in the bus.
 - If requesting bus driver to wait for delayed trains (only for last trip at midnight).
- D University Security 24 x 7 Emergency Phone Number: +6 03 8924 8777.
- E When reporting or providing feedback, kindly provide the following:
 - Date & Time of incident Description of incident... what happened, where, who, etc.
 - Bus Route Number Description of Driver