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Nottingham

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WELCOME
TO THE
INTERNATIONAL
STUDENTS
INDUCTION

**University of Nottingham
Malaysia**



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THE INTERNATIONAL STUDENT SUPPORT TEAM



Ms Prem

Head,
International
Student
Support

Ms Rita

International
Student Support
Officer

Ms Anushia

International
Student Support
Officer

Ms Nor

International
Student
Support Officer

Induction programmes for new international students

Inter Campus Exchange programmes

U 21 & Partner University Exchanges

Incoming Study Abroad

Summer school



What do We DO?

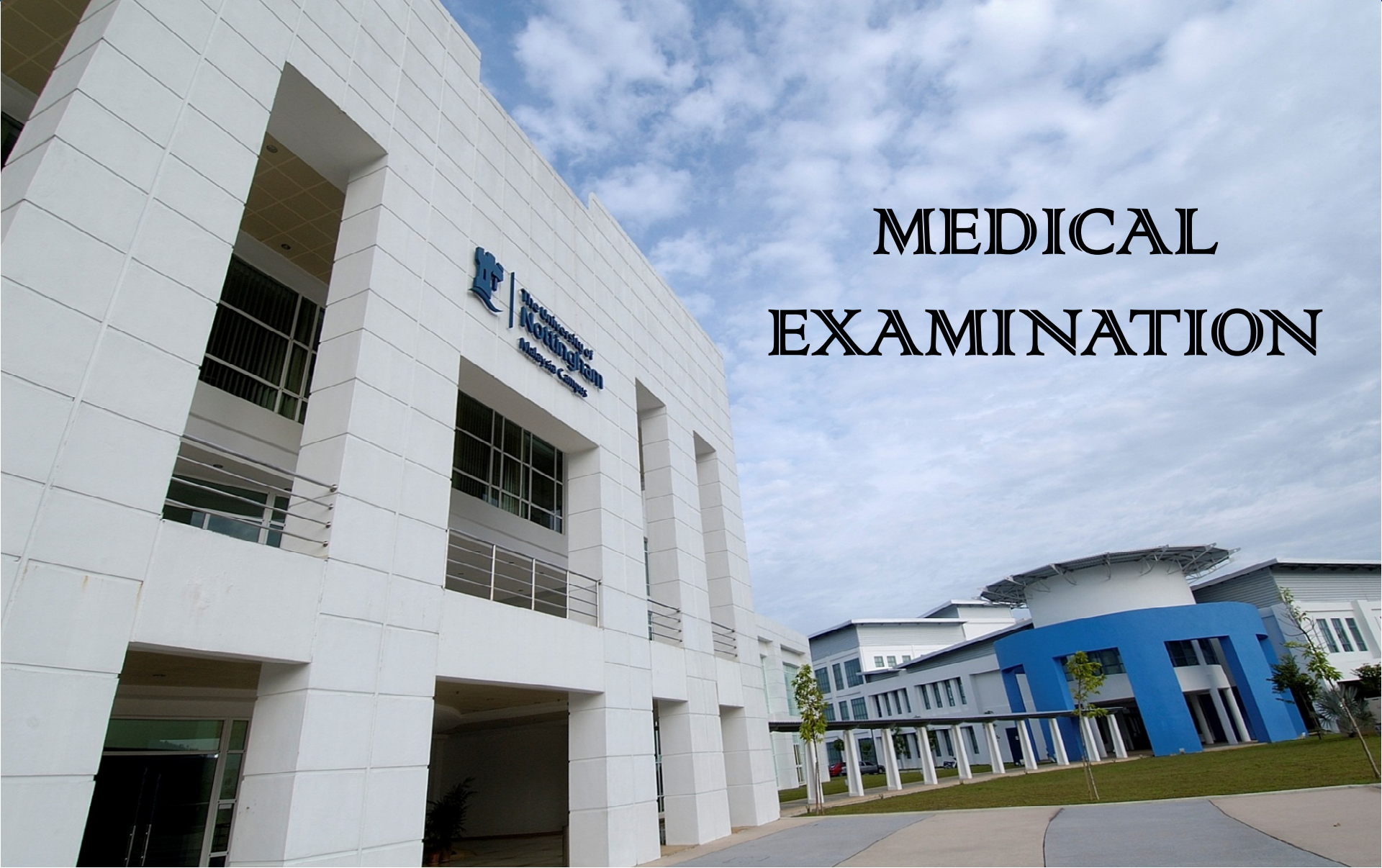
Inter Campus transfer programmes

Medical and Health Insurance services

Other Services: Cost of Living, Invitation & Banking Letters;

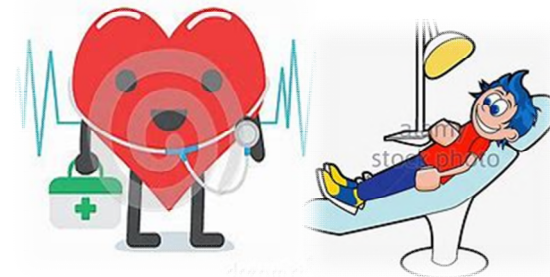
Walk in counseling/Email/Telephone Support





HEALTH EXAMINATION

- **APPLICABLE TO ALL INTERNATIONAL STUDENTS (WITH A STUDENT PASS)**
- You are advised to see International Student Support for prior arrangement before proceeding to the Health Centre at UNM
- Medical Screening is advisable to be done at UNM health centre
- Must be done within 7 working days from the date of entry
- X-ray must be completed within the 2 working days after the completion of the medical test
- Health Centre would co-ordinate with the nearest EMGS panel clinic for you to undergo a health X-ray.
- Failing of medical test – Re-appeal





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Opening a Bank Account





OPENING A BANK ACCOUNT

- ✓ Letter for Bank (issued by International Student Support)
- ✓ Offer Letter
- ✓ Original Passport with student visa/pass
- ✓ Minimum deposit of RM250.00



Active Account-----→ Minimum of RM100

➤ ATM Machines on Campus (Ground Floor , SA Building):

1. **Affin Bank**

On Campus Office: Opens on **Tuesday & Thursday**

(10.00-1.00pm)

Main office - Kajang Town



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Medical Insurance





- ❖ Insurance is MANDATORY, for all foreign students with a student pass.
- ❖ Coverage starts from the registration date.
- ❖ Covers Inpatient/Hospitalisation & Outpatient treatments
- ❖ Cashless for inpatient medical treatment at network hospitals in Malaysia (except for KPJ Kajang)
- ❖ Does not cover 100% for hospital bills – subjected to terms and conditions.
- ❖ Medical Card – within 30 days
- ❖ Email Notification – card collection
- ❖ Notify - stolen card, change of passport number or lost card
- ❖ RM5 will be charged for a replacement card
- ❖ **Premium coverage or more benefits, upgrade your own personal medical health insurance at your own cost.**

OUTPATIENT (unlimited)

- ◆ Choose the nearest Clinic/Panel Hospital
- ◆ Proceed to the Receptionist counter (clinics) OR Accidental & Emergency Department ****for hospitals only***
- ◆ Provide a copy of passport and the medical card
- ◆ Seek a Treatment from a Medical Officer (Not a ***Specialist!***)
- ◆ Pay RM25 and the balance will covered by the insurance **subject to terms & conditions*

IN-PATIENT(RM20,000 Per disability)

- ◆ Choose the nearest panel hospital
- ◆ Provide your insurance card & passport/ a copy of passport
- ◆ Register your name at the hospital for admissions **some hospitals may collect a deposit of RM500*
- ◆ Hospital will contact the insurance company
Hotline number : 1-300-88-9979
General Line : 03-7843 9459
- ◆ Get yourself admitted

REIMBURSEMENT BASIS - *Without medical card / Outpatient treatment*

- Treatment should be more than RM25
- Fill in the 1st page of the Insurance form (obtainable from the website/enquiry centre)
- If the fees is more than RM250, the doctor has to fill in the 2nd page of the Insurance form
- Pass the original receipts and the Insurance Form the very next working day to the International Office (Pls refer to Ms Rita)
- Processing fee of RM25 is deductible



IMPORTANT NUMBERS

- Security : **03-89248777**
- Taxi Center : **03-87250082**
- UNM Health Centre : **03-89248089**
- KPJ Kajang Specialist Hospital : **03-87692999**
- Police/Ambulance/Fire Brigade – **999 from landline or 112 from mobile**





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THE INTERNATIONAL STUDENT SUPPORT DEPARTMENT

**FOR MORE INFORMATION
REGARDING BANKING,
MEDICAL & INSURANCE,**

PLEASE CONTACT:

Ms. Rita

Student Support Officer

Enquiry Centre, International Office,
Block A (Central Admin Building)

Tel: 03 8924 8750 or email at
Rita.Vengidesan@nottingham.edu.my





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THANK YOU
&
GOOD LUCK