

ON-CAMPUS ACCOMMODATION TOUR FAQs

In line with the new update by the Malaysian Government under the National Recovery Plan 4 (NRP 4), UNM is pleased to allow On-Campus Accommodation Tour for visitors. Please note that this is a live document, and is subject to change in response to future decisions, directives and announcements from UNM and/or relevant government authorities.

Q1. Do I need an appointment for On-Campus Accommodation Tour?

A. YES. Please make prior appointment with Accommodation Office via this [form](#) at least two (2) working days before proposed arrival date and time to campus.

All appointments for On-Campus Accommodation Tour are allocated based on First Come, First Served basis as limited slots are available in view of the need to observe social distancing and other health precautions.

Priority is given for those who make an appointment. For walk-ins without an appointment, you will be required to wait for the next available time slot.

Q2. What is the procedure to follow before entering UNM?

A. Kindly ensure you comply with the following:

- a) Only fully vaccinated visitors are allowed to enter UNM for On-Campus Accommodation Tour.
- b) You will only be considered fully vaccinated 14 days (2 weeks) after receiving your second dose of the Pfizer, AstraZeneca, or Sinovac vaccine.
- c) Individuals who have received the Johnson & Johnson or CanSino vaccine will only be considered fully vaccinated 28 days after receiving their jab.
- d) Those arriving from Enhanced Movement Control Order (EMCO) areas are not allowed to enter the campus.
- e) Maximum of two persons such as parent/guardian may accompany you.
- f) You and those accompany you will not be allowed entry into campus if you have above acceptable temperature (37.5° C), other symptoms, recent travelling history (from a restricted country).
- g) You and those accompany you need to be classified as 'low risk' or 'low risk casual contact' in the MySejahtera app to enter the campus.
- h) Please avoid the 3Cs (crowded spaces, confined spaces, and close contact communication) while practicing the 3Ws (wear masks, wash hands, and always warn others).
- i) Presentation of email from Accommodation Office (either hardcopy or softcopy) confirming your appointment to the Security Guard upon arrival at Campus Main Gate.
- j) Only one vehicle is permitted to enter the campus.
- k) You will need to scan the designated QR code via MySejahtera to 'check in' to UNM and ensure you 'check out' upon leaving the campus.

Q3. Can I drive to the respective residential halls for the Accommodation Tour?

A. Yes. Please register your vehicle at the Main Entrance Guard House 1 before proceeding. Kindly take note that only one vehicle is permitted to enter the campus.

Q4. When can I view the on-campus rooms?

A. Accommodation staff will be on-duty to assist and conduct the tour during the following times:

On-Campus Accommodation Tour Time		
Day	Hours	
Monday to Friday	9.00 am - 5.30 pm	Last Tour: 5.00 pm
Saturday, Sunday & Public Holiday	Closed	

Q5. What is the time limit for the On-Campus Accommodation Tour?

A. The tour is limited to a maximum of two hours. Request for an extension beyond two hours is not allowed.

Q6. What Room Types are available for viewing?

A

Room Type	Codes	Room Number	Location
Deluxe Single Room with Ensuite Bathroom, A/C	DSEB	J6A33	Block J
Single Room with Ensuite Bathroom, A/C	SEB A/C	I1A48	Block I
Single Room with Shared Ensuite Bathroom, A/C	SSEB A/C	I1A62	Block I
Twin Shared Room in 3 Rooms Flat, Shared Bathroom	TWIN	I1C61	Block I
Four Shared Room, Shared Bathroom	QUAD	I1B26	Block I

Q7. Where should visitors go for the room viewing?

- A.: Visitors are advised to first directly approach the Accommodation Office at:
- Radius Hub (Block J), or
 - Tioman Office (Block I)

Please refer to the [campus map](#) for more info.

Q8. What is the precautionary SOP for the On-Campus Accommodation Tour?

- A. Accommodation staff on duty will check and conduct the following prior to conducting the tour:
- To limit number of visitors in queue subject to queue lines at the lounge area outside the Accommodation office. The Accommodation staff will ensure that 1-meter gap is observed and prevent visitors congregating and close contact verbal communication (no chit- chatting during queue).
 - Measure body temperature using non- contact thermometer. Visitors with body temperature of 37.5° C or above or have other symptoms, etc., will not be allowed to enter the residential halls.
 - Scan the designated QR code via MySejahtera as log in and log out to/from the respective Accommodation Halls.
 - Sanitize hands using the hand sanitizer provided.
 - Wear face mask during On-Campus Accommodation Tour and within campus compound.

Q9. I am a new student and I wish to book an on-campus accommodation room.

- A. Once you have received your student ID number, you may apply through the [On Line Accommodation Application](#) (OLAA) portal. Applications will be based on first come, first served basis and room availability.

Q10. Can I request for full tour of the campus?

- A. Please be informed that Accommodation tour is limited to on-campus accommodation room tour only. You are advised to email to the Enquiry Centre to request for full campus tour.

Q11. I have applied and paid for my on-campus accommodation. Can I have a look at my room?

- A. For the safety of all students in the campus who may occupy your shared room or near your room, you will only be able to view the sample rooms available.

Q12. I wish to change the time or date of my confirmed on-campus accommodation Tour.

- A. If there is any cancellation or date or time change, please re-submit the [form](#) with a new date and time at least two (2) working days before your proposed new appointment date.

Q13. What if I needed more information?

- A. Please contact Accommodation Office at 03-8924 8604 during office operational hour, Mondays to Fridays 9am to 5pm excluding weekends and public holidays.

Q14. What if I am not satisfied with the Accommodation Tour?

- A. UNM Accommodation Office team will endeavour to offer the best possible service as we constantly strive to improve our services. Please email us at accommodation@nottingham.edu.my for any complaints.

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