

ON-CAMPUS ACCOMMODATION FAQs

UNM is pleased to offer On-Campus Accommodation Tours for visitors, prospective students, and their families. Below are some frequently asked questions.

Q1. Do I need an appointment for On-Campus Accommodation Tour?

- A. Yes. Please make prior appointment with Accommodation Office via this [form](#) at least two (2) working days before your proposed arrival date on campus.

All appointments are allocated based on first come, first served basis as limited places are available each day. For walk-ins without an appointment, we may ask you to wait for the next available time slot.

Q2. Can I drive to the respective residential halls for the Accommodation Tour?

- A. Yes. Please register your vehicle at the Main Entrance Guard House 1 before proceeding (see Campus Map below).

Q3. When can I view the on-campus rooms?

- A. Accommodation staff will be on-duty to assist and conduct the tour during the following times:

On-Campus Accommodation Tour Time		
Day	Hours	
Monday to Friday	9.00 am - 5.30 pm	Last Tour: 5.00 pm
Saturday, Sunday & Public Holiday	Closed	

Q4. What is the duration of the On-Campus Accommodation Tour?

- A. The tour will take up to two hours.

Q5. What Room Types are available for viewing?

A.

Room Type	Codes	Room Number	Location
Deluxe Single Room with Ensuite Bathroom, A/C	DSEB	J4A39	Block J
Single Room with Ensuite Bathroom, A/C	SEB A/C	I1A46	Block I
Single Room with Shared Ensuite Bathroom, A/C	SSEB A/C	I1A54	Block I
Twin Shared Room in 3 Rooms Flat, Shared Bathroom	TWIN	I1B36	Block I
Four Shared Room, Shared Bathroom	QUAD	I1B26	Block I

* Room numbers are subject to change.

Q6. What are the precautionary SOPs for the On-Campus Accommodation Tour?

- A. Accommodation staff on duty will check and conduct the following prior to conducting the tour:
- Using hand sanitiser is recommended and available at the start of the tour
 - Please wear a face mask during On-Campus Accommodation Tour indoor areas.

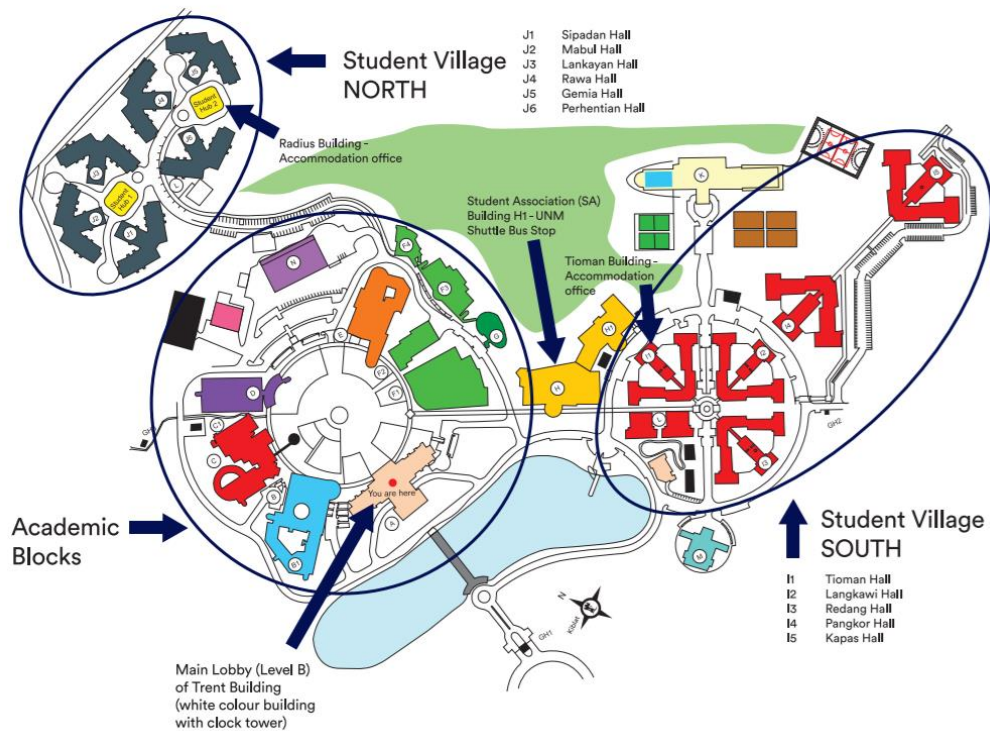
Q7. Where should visitors go to view accommodation without a full tour?

- A. Visitors are advised to first directly approach the Accommodation Office at:
- Radius Hub (Block J), or
 - Tioman Office (Block I)

Please refer to the campus map below for more info.



Campus map



Q8. I am a new student and I wish to book an on-campus accommodation room.

A. Once you have received your student ID number, you may apply through the [On Line Accommodation Application](#) (OLAA) portal. Applications will be based on first come, first served basis and room availability.

Q9. Can I request for full tour of the campus?

A. The Accommodation tour is limited to on-campus accommodation only. Please email to Student Enquiry Centre at study@nottingham.edu.my to request a full campus tour.

Q10. I have applied and paid for my on-campus accommodation. Can I have a look at my room?

A. For the safety of all students in the campus who may occupy your shared room or near your room, you will only be able to view the display rooms available.

Q11. I wish to change the time or date of my confirmed on-campus accommodation Tour.

A. If there is any cancellation or date or time change, please re-submit the [form](#) with a new date and time at least two (2) working days before your proposed new appointment date.

Q12. What if I need more information?

A. Please contact Accommodation Office at 03-8924 8604 during office operational hour, Mondays to Fridays 9am to 5pm excluding weekends and public holidays.