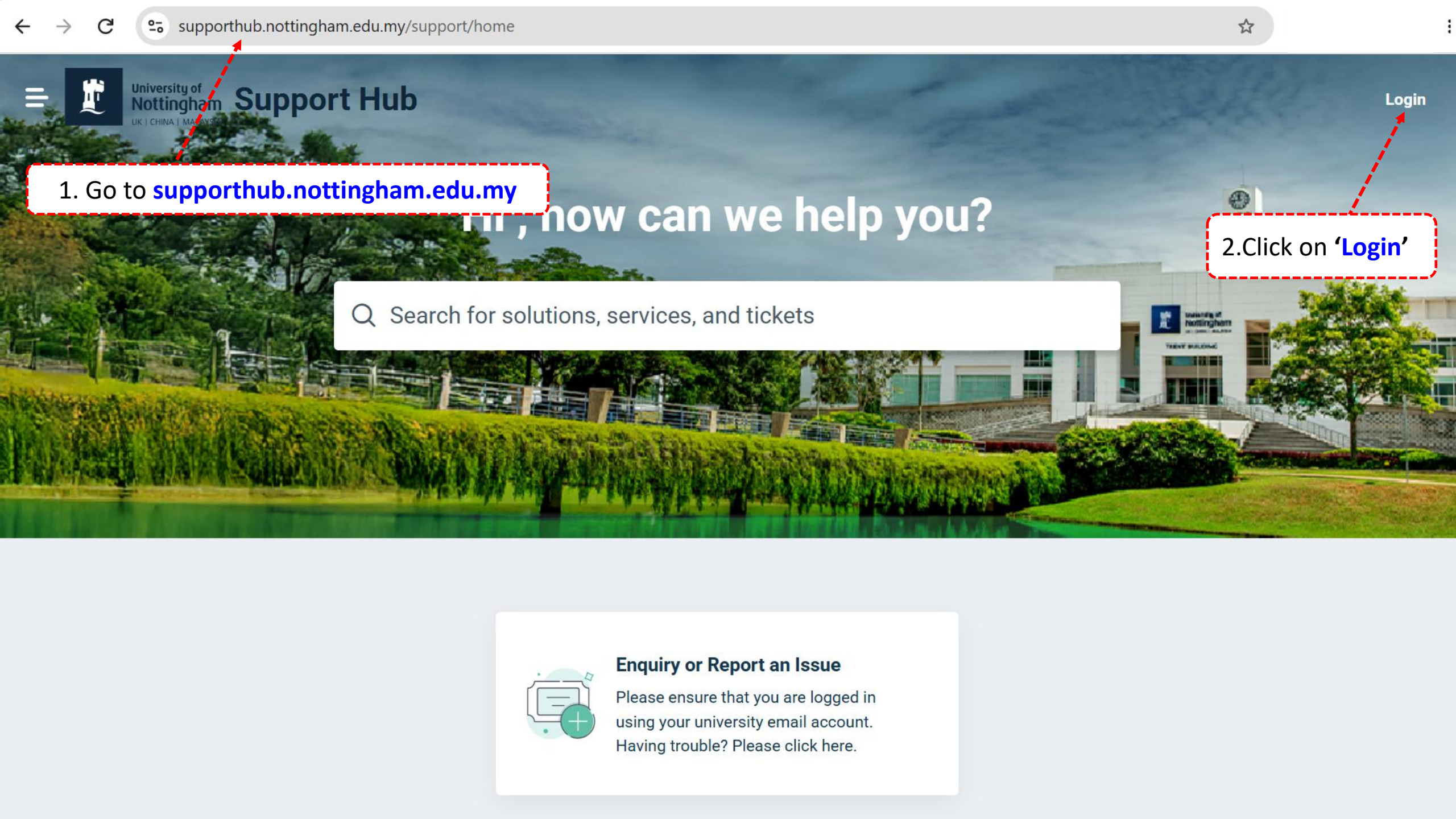
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HOW TO SUBMIT A PAYMENT RECEIPT VIA SUPPORT HUB

Revised since 11/09/2026


supporthub.nottingham.edu.my/support/home
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Support Hub
Login
1. Go to supporthub.nottingham.edu.my
Hi, how can we help you?
2.Click on 'Login'
Search for solutions, services, and tickets
Enquiry or Report an Issue
Please ensure that you are logged in using your university email account.
Having trouble? Please click here.



Sign in

Email

Password

Forgot Password?

Sign in

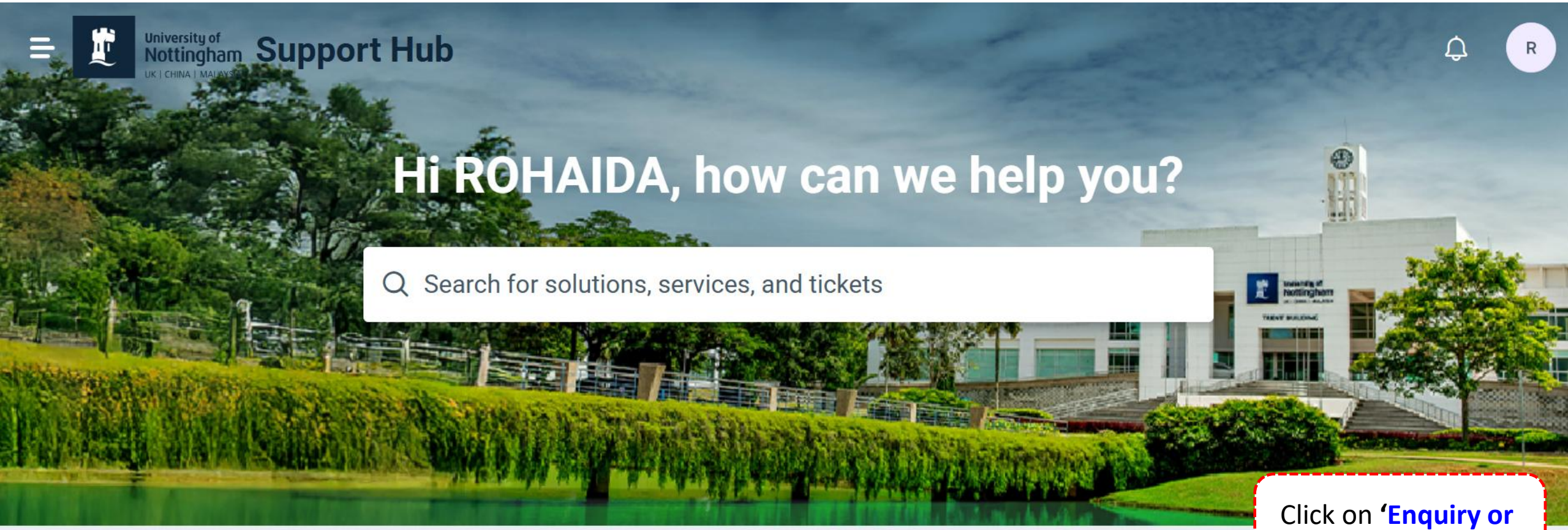
OR

Login using University Credentials

By clicking 'Sign in', I accept the Freshworks Terms of Service and Privacy Notice

English

Enter university **email** and **password**, then click '**Sign in**' button to proceed.



Click on '**Enquiry or Report an issue**'

Browse help articles

Look up policies or read FAQs to fix issues on your own

Enquiry or Report an Issue

Please ensure that you are logged in using your university email account. Having trouble? Please click here.

Report an Issue

An asterisk (*) indicates a required field

Click the drop box and choose '**Others**'

Issue related to*

OT Others

Enter university **email** and **Subject**

Requester*

Email

Add CC

Subject*

Related Department*

Library

Library Issue / Enquiries*

Customer Services

Specific Issue / Enquiries*

Fines

Issue / Enquiries Detail*

Fines Enquiry

Location*

On Campus

Select the following options from the dropdown menus

'**Library → Customer Services→ Fines → Fines Enquiry → On Campus**'

Description*

1.Enter the details of your enquiry

Attach files (File size < 40 MB)

2.Click on '**Attach files**' and select your receipt of payment

Screenshot/Image of The Issue **(If Applicable)**

3.Click on '**Submit**'

Cancel

Submit